

HOSTED BY



CITA

2014



Regional Conference for AFRICA

4 - 6 MARCH 2014

Cape Town, South Africa

DIAMOND SPONSORS



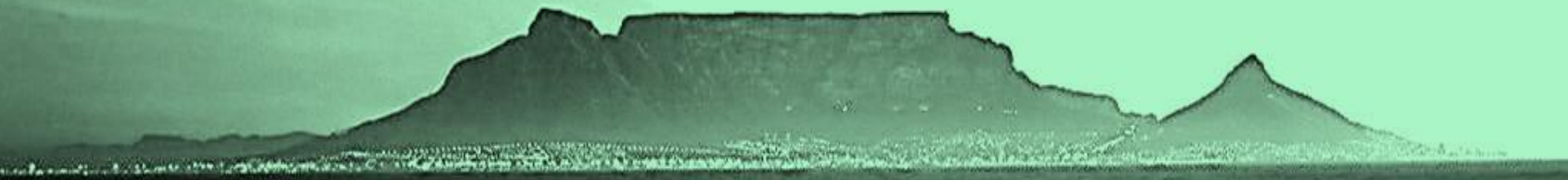
INTERNATIONAL MOTOR VEHICLE INSPECTION COMMITTEE

WWW.CITA-VEHICLEINSPECTION.ORG

Anti-corruption measures within the South African vehicle testing environment

Garth Johnson

CEO, Dekra Automotive, South Africa





ANTI CORRUPTION MEASURES WITHIN THE SOUTH AFRICAN VEHICLE TESTING ENVIRONMENT

**85 Years of Roadworthy Testing and
Vehicle Inspection Experience!**

A COMPANY WITH TRADITION

Founded in
Berlin as a
registered
association

Present in
workshops at
the end of the
70s

Corporate restructuring and realignment

Acquisition of Norisko and expansion of the industrial inspection business

Entry into sustainability management

1925

1970

1996

2005

2009

1960

1990

1998

2008

2010

Approved as a
vehicle testing
organisation

Development of a comprehensive inspection network in Eastern Germany

Advancement of internationalisation since 1998

Entry into **product certification** and **energy & process industries**

Entry into the South African Market

DEKRA AUTOMOTIVE (PTY) LTD

South African subsidiary of DEKRA GMBh

Joint venture:

DEKRA GMBh and FIRSTRAND INVESTMENT HOLDINGS LTD

DEKRA AUTOMOTIVE (PTY) LTD

- **Biggest Independent network - 42 Test Centres Nationally**
- **Approximately 100 examiners**
- **More than 1million COR's issued**
- **Own Compliance Officer**
- **Own Internal training officer**

DEKRA'S VISION

To introduce international standards and quality of vehicle inspection testing into the South African roadworthy industry, thereby reducing the incidence of non-roadworthy, unsafe vehicles and as a result – reduce human fatalities.

Above all, DEKRA stands for one fundamental:

The preservation of human life through the delivery of quality products/services.

GEOGRAPHICAL REPRESENTATION



DEKRA PRODUCTS – MAKING A DIFFERENCE AT ALL LEVELS

- **DEKRA products/services cover the full vehicle, fleet and logistics industry value chain:**

- **Motor Dealer**
- **Transport/Logistics Fleet**
- **Bus/Coach**
- **Car Rental De-Fleet**

Three pillars to delivery: Quality, Consistency and Service

DEKRA PRODUCTS:

- **Certificate of Roadworthy**
- **Dealer Pre-Trade in Assessment**
- **101 Multi-Point Check (Consumer Protection Act)**
- **Technical Inspection**
- **Safety Check**
- **Hazardous and Dangerous Goods Transport Inspection (Compliance Report)**
- **Insurance Risk Assessment (Pre-take on Inspection)**
- **Condition Reports**

CONSUMER PROTECTION ACT

- **CPA still relatively new-consumers must still be educated but this will come**
- **More and more articles in newspapers /magazines about corruption**
- **Consumer activity around legal actions will increase-requires one or two“headline“ grabbing cases**
- **All vehicle test centres are exposed**
- **Corrupt officials expose us even further.**

WHAT IS CORRUPTION?

Corruption or bribery is described in legal terms as the practice of tendering and accepting a private advantage for the performance of a duty.

CORRUPTION IN THE INDUSTRY

- **This is a National problem**
- **Corruption is widely evident**
- **We are all “painted with the same brush” in the industry by the public**
- **With more licenses being issued it will make the problem worse**

CORRUPTION IN THE INDUSTRY

- **License applications – do they have the experience to run a station**
- **Financial squeeze puts pressure on stations to be financially viable**
- **Some owners turn a “blind eye” to corruption-
Business Ethic**
- **Insufficient technical equipment to limit fraud and corruption**
-

CORRUPTION IN THE INDUSTRY

- **No motivation or drive for existing test centres to reduce Fraud and corruption.**
- **No further education from Authorities on fraud and corruption- refresher courses**

PREVENTATIVE MEASURES

- **Do not enter into arrangements with suppliers**
- **Uphold the correct Testing procedures**
- **Continually educate the examiners on consequences of corruption**
- **Take tough action against transgressors**
- **Ensure we do not employ corrupt examiners**

PREVENTATIVE MEASURES

- **Retested vehicles must be forced to be checked by the same station and not allowed to be tested elsewhere**
- **Install Camera systems- this is expensive but a deterring factor**
- **Ensure the proprietor of the station has the financial means to operate effectively(cash flow)**
- **Stand together as an industry.**

PREVENTATIVE MEASURES

- **As Vehicle Test centre owners – it is important that we do not endorse corruption through our own conduct.**
- **Whistle blowing- set up a system to manage the process- uniform and fair enforcement**
- **Standard Pricing –legislated –Nationally**
- **Fraud workshops for examiners**

PREVENTATIVE MEASURES

- **Form a National representative body with an elected Chairperson and Committee**
- **Elected body to work closely with Government**
- **We cannot rely solely on Government to route out corruption**
- **Body must have strong representative powers to which all Test Centers must subscribe .**

PREVENTATIVE MEASURES

- **Must meet regularly – every 3 months to discuss ways to curb corruption**
- **All test centers must be encouraged to join organization in order for it to be representative- Code of Conduct**
- **National Register for offenders.**
- **No company can employ an offender if they subscribe to the Organization**

FINAL THOUGHT

Would you want one of your family members injured through an unroadworthy vehicle as a result of a corrupt official?

THANK YOU!