Anti-corruption measures within the South African vehicle testing environment

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ANTI CORRUPTION MEASURES
WITHIN THE SOUTH AFRICAN
VEHICLE TESTING ENVIRONMENT

85 Years of Roadworthy Testing and
Vehicle Inspection Experience!
A COMPANY WITH TRADITION

**Founded** in Berlin as a registered association

**Present** in workshops at the end of the 70s

Corporate restructuring and realignment

Acquisition of Norisko and expansion of the industrial inspection business

Entry into sustainability management

*1925*

*1960*

Approved as a vehicle testing organisation

*1970*

Development of a comprehensive inspection network in Eastern Germany

*1996*

Advancement of internationalisation since 1998

*2005*

Entry into product certification and energy & process industries

*2008*

Entry into the South African Market

*2009*

*2010*
DEKRA AUTOMOTIVE (PTY) LTD

South African subsidiary of DEKRA GMBh

Joint venture:

DEKRA GMBh and FIRSTRAND INVESTMENT HOLDINGS LTD
DEKRA AUTOMOTIVE (PTY) LTD

- Biggest Independent network - 42 Test Centres Nationally
- Approximately 100 examiners
- More than 1 million COR’s issued
- Own Compliance Officer
- Own Internal training officer
DEKRA’S VISION

To introduce international standards and quality of vehicle inspection testing into the South African roadworthy industry, thereby reducing the incidence of non-roadworthy, unsafe vehicles and as a result – reduce human fatalities.

Above all, DEKRA stands for one fundamental:

The preservation of human life through the delivery of quality products/services.
GEOGRAPHICAL REPRESENTATION

18 Test Centres

1 Centre

18 Test Centres

2 Centre

2 Centres

14 Centres

5 Centres

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DEKRA PRODUCTS – MAKING A DIFFERENCE AT ALL LEVELS

- DEKRA products/services cover the full vehicle, fleet and logistics industry value chain:
  - Motor Dealer
  - Transport/Logistics Fleet
  - Bus/Coach
  - Car Rental De-Fleet

  Three pillars to delivery: Quality, Consistency and Service

DEKRA PRODUCTS:
- Certificate of Roadworthy
- Dealer Pre-Trade in Assessment
- 101 Multi-Point Check (Consumer Protection Act)
- Technical Inspection
- Safety Check
- Hazardous and Dangerous Goods Transport Inspection (Compliance Report)
- Insurance Risk Assessment (Pre-take on Inspection)
- Condition Reports
CONSUMER PROTECTION ACT

- CPA still relatively new-consumers must still be educated but this will come
- More and more articles in newspapers /magazines about corruption
- Consumer activity around legal actions will increase-requires one or two “headline“ grabbing cases
- All vehicle test centres are exposed
- Corrupt officials expose us even further.
Corruption or bribery is described in legal terms as the practice of tendering and accepting a private advantage for the performance of a duty.
CORRUPTION IN THE INDUSTRY

- This is a National problem
- Corruption is widely evident
- We are all “painted with the same brush” in the industry by the public
- With more licenses being issued it will make the problem worse
CORRUPTION IN THE INDUSTRY

- License applications – do they have the experience to run a station

- Financial squeeze puts pressure on stations to be financially viable

- Some owners turn a “blind eye” to corruption - Business Ethic

- Insufficient technical equipment to limit fraud and corruption
CORRUPTION IN THE INDUSTRY

- No motivation or drive for existing test centres to reduce Fraud and corruption.

- No further education from Authorities on fraud and corruption- refresher courses
PREVENTATIVE MEASURES

- Do not enter into arrangements with suppliers
- Uphold the correct Testing procedures
- Continually educate the examiners on consequences of corruption
- Take tough action against transgressors
- Ensure we do not employ corrupt examiners
PREVENTATIVE MEASURES

- Retested vehicles must be forced to be checked by the same station and not allowed to be tested elsewhere.

- Install Camera systems - this is expensive but a deterring factor.

- Ensure the proprietor of the station has the financial means to operate effectively (cash flow).

- Stand together as an industry.
PREVENTATIVE MEASURES

- As Vehicle Test centre owners – it is important that we do not endorse corruption through our own conduct.

- Whistle blowing - set up a system to manage the process - uniform and fair enforcement

- Standard Pricing – legislated – Nationally

- Fraud workshops for examiners
PREVENTATIVE MEASURES

- Form a National representative body with an elected Chairperson and Committee
- Elected body to work closely with Government
- We cannot rely solely on Government to route out corruption
- Body must have strong representative powers to which all Test Centers must subscribe.
PREVENTATIVE MEASURES

- Must meet regularly – every 3 months to discuss ways to curb corruption
- All test centers must be encouraged to join organization in order for it to be representative-
  Code of Conduct
- National Register for offenders.
- No company can employ an offender if they subscribe to the Organization
Would you want one of your family members injured through an unroadworthy vehicle as a result of a corrupt official?
THANK YOU!